

Ealing Council Covid Steward Patrol



The Covid Steward Patrol is a proactive patrol of two officers that provide a visible service to engage, explain and encourage best practice and national COVID-19 secure guidance among the public and businesses across Ealing. CSP is integrated into the full spectrum Covid response within Regulatory Services at the Council.

- ▶ Promote social distancing and encourage public compliance with COVID-19 public health measures.
- ▶ Identify businesses and premises not following guidelines, escalating or referring as appropriate.
- ▶ Handing out face coverings and hand sanitiser
- ▶ Facilitating to help prevent mixing between groups and encouraging social distancing in high footfall area
- ▶ Reminding members of the public to wear a face covering where required in relation to business premises

Operation Details:

- ▶ Stewards provided by ParkGuard
- ▶ Tasking and schedules determined by Regulatory Services at the Council
- ▶ Officers linked in to CCTV and ParkGuard's ASB and Noise Response teams
- ▶ Current deployment 14:00 - 23:00 Wed - Sun
- ▶ Stewards have no enforcement powers and provide advice and encouragement only

- ▶ Any requests for areas to be patrolled can be emailed via covid19businesscompliance@ealing.gov.uk please use "COVID STEWARD PATROL REQUEST" in the subject title

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